

# Indicator 5: Promptness of Submitting Final Medical Reports - 1st Quarter 2003

Large Insurers (400 Claims or more per year)

<u>NAIC</u>	<u>INSURER NAME</u>	<u>Medicals due</u>	<u>Overdue</u> <u>Medical</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>3_yr</u> <u>percent</u>
SI	CITY OF MILWAUKEE	41	5	87.8%	87.8%	75.4%
29157	UNITED WISCONSIN	47	9	80.9%	80.9%	83.2%
15261	SOCIETY INSURANCE A MUTUAL CO	97	20	79.4%	79.4%	86.9%
21407	EMCASCO INSURANCE CO	29	6	79.3%	79.3%	76.8%
15091	RURAL MUTUAL INS CO	24	5	79.2%	79.2%	72.1%
10677	CINCINNATI INSURANCE CO THE	31	8	74.2%	74.2%	60.3%
15350	WEST BEND MUTUAL INS CO	107	28	73.8%	73.8%	84.9%
40827	COMBINED SPECIALTY INSURANCE C	68	18	73.5%	73.5%	64.3%
20494	TRANSPORTATION INSURANCE CO	64	18	71.9%	71.9%	57.6%
24449	REGENT INSURANCE CO	50	16	68.0%	68.0%	71.4%
21458	EMPLOYERS INSURANCE OF WAUSA	130	45	65.4%	65.4%	60.8%
24872	CONNECTICUT INDEMNITY CO THE	26	9	65.4%	65.4%	42.2%
26042	WAUSAU UNDERWRITERS INS CO	49	18	63.3%	63.3%	59.5%
24988	SENTRY INSURANCE A MUTUAL CO	160	62	61.3%	61.3%	58.7%
26069	WAUSAU BUSINESS INS CO	35	14	60.0%	60.0%	57.0%
23035	LIBERTY MUTUAL FIRE INS CO	114	48	57.9%	57.9%	51.5%
16535	ZURICH AMERICAN INSURANCE COM	114	48	57.9%	57.9%	52.9%
19445	NATIONAL UNION FIRE INS CO OF P	38	16	57.9%	57.9%	46.9%
23043	LIBERTY MUTUAL INS CO	54	23	57.4%	57.4%	55.1%
SI	GENERAL MOTORS CORPORATION	13	6	53.8%	53.8%	45.9%
14184	ACUITY INSURANCE CO	88	44	50.0%	50.0%	61.9%
24147	OLD REPUBLIC INS CO	32	16	50.0%	50.0%	44.5%
25674	TRAVELERS INDEMNITY CO OF IL	66	35	47.0%	47.0%	57.5%
23817	ILLINOIS NATIONAL INS CO	37	20	45.9%	45.9%	38.5%
30562	AMERICAN MANUFACTURERS MUT	17	10	41.2%	41.2%	39.5%
18910	AMERICAN PROTECTION INS CO	61	37	39.3%	39.3%	45.5%
SI	DEPT OF ADMINISTRATION	38	24	36.8%	36.8%	35.1%
22748	PACIFIC EMPLOYERS INS CO	29	20	31.0%	31.0%	55.4%
22977	LUMBERMENS MUTUAL CAS CO	44	33	25.0%	25.0%	33.5%
35386	FIDELITY & GUARANTY INS CO	16	14	12.5%	12.5%	37.4%
<b>Totals for Group:</b>		<b>1,719</b>	<b>675</b>	<b>60.7%</b>	<b>60.7%</b>	<b>60.3%</b>

# Indicator 5: Promptness of Submitting Final Medical Reports - 1st Quarter 2003

## Medium Size Insurers (85 -399 Claims or more per year)

<u>NAIC</u>	<u>INSURER_NAME</u>	<u>Medicals due</u>	<u>Overdue</u> <u>Medical</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>3_yr</u> <u>percent</u>
13935	FEDERATED MUTUAL INS CO	14	0	100.0%	100.0%	72.9%
SI	BRIGGS & STRATTON CORP	5	0	100.0%	100.0%	97.1%
42480	VENTURE INS CO	5	0	100.0%	100.0%	92.3%
10239	SECURA SUPREME	4	0	100.0%	100.0%	74.4%
21237	CASUALTY RECIPROCAL EXCHANGE	3	0	100.0%	100.0%	71.4%
19895	ATLANTIC MUTUAL INS CO	2	0	100.0%	100.0%	39.1%
14303	INTEGRITY MUTUAL INS CO	12	1	91.7%	91.7%	71.3%
SI	BRUNSWICK CORPORATION	7	1	85.7%	85.7%	68.8%
22659	INDIANA INSURANCE CO	7	1	85.7%	85.7%	69.4%
19275	AMERICAN FAMILY MUTUAL INS CO	13	2	84.6%	84.6%	89.2%
24414	GENERAL CAS CO OF WI	25	4	84.0%	84.0%	72.5%
13986	FRANKENMUTH MUTUAL INS CO	24	4	83.3%	83.3%	49.5%
24228	PEKIN INSURANCE CO	6	1	83.3%	83.3%	50.0%
22322	GREENWICH INSURANCE CO	17	3	82.4%	82.4%	83.7%
31895	AMERICAN INTERSTATE INS CO	5	1	80.0%	80.0%	60.0%
21415	EMPLOYERS MUTUAL CASUALTY C	19	4	78.9%	78.9%	82.0%
SI	SCHNEIDER NATIONAL CARRIERS I	14	3	78.6%	78.6%	80.2%
20486	TRANSCONTINENTAL INSURANCE C	22	5	77.3%	77.3%	59.6%
SI	KOHLER CORPORATION	33	8	75.8%	75.8%	79.4%
24589	AMERICAN & FOREIGN INS CO	20	5	75.0%	75.0%	67.3%
10472	CAPITOL INDEMNITY CORP	18	5	72.2%	72.2%	78.1%
29459	TWIN CITY FIRE INS CO	21	6	71.4%	71.4%	54.5%
26956	WIS COUNTY MUTUAL INS CORP	7	2	71.4%	71.4%	64.3%
25402	AMCOMP ASSURANCE CORP	10	3	70.0%	70.0%	73.5%
40142	AMERICAN ZURICH INS CO	6	2	66.7%	66.7%	64.2%
13021	UNITED FIRE & CASUALTY CO	3	1	66.7%	66.7%	50.0%
25976	UTICA MUTUAL INS CO	3	1	66.7%	66.7%	40.0%
26425	WAUSAU GENERAL INS CO	20	7	65.0%	65.0%	58.0%
SI	MILWAUKEE BOARD OF SCHOOL DI	14	5	64.3%	64.3%	64.6%
31003	TRI STATE INS CO OF MN	22	8	63.6%	63.6%	64.2%
24830	CITIES & VILLAGES MUTUAL INS CO	11	4	63.6%	63.6%	51.0%
42404	LIBERTY INSURANCE CORP	11	4	63.6%	63.6%	64.2%
SI	MILWAUKEE TRANSPORT SERVICES I	16	6	62.5%	62.5%	76.5%
SI	COOPER POWER SYSTEMS INC	8	3	62.5%	62.5%	59.0%
24902	SECURITY INSURANCE CO OF HARTF	8	3	62.5%	62.5%	50.7%
19259	SELECTIVE INS CO OF SOUTH CAROL	8	3	62.5%	62.5%	42.7%
24767	ST PAUL FIRE & MARINE INS CO	21	8	61.9%	61.9%	48.1%
10166	ACCIDENT FUND INS CO OF AMERIC	10	4	60.0%	60.0%	58.3%
SI	DAIMLERCHRYSLER CORPORATION	10	4	60.0%	60.0%	39.8%
SI	UW-SYSTEM ADMINISTRATION	10	4	60.0%	60.0%	56.0%
18988	AUTO OWNERS INS CO	5	2	60.0%	60.0%	91.8%
19682	HARTFORD FIRE INSURANCE CO	5	2	60.0%	60.0%	58.7%
19305	ASSURANCE COMPANY OF AMER	12	5	58.3%	58.3%	46.0%
22543	SECURA INSURANCE A MUTUAL CO	19	8	57.9%	57.9%	69.0%
20443	CONTINENTAL CASUALTY CO	9	4	55.6%	55.6%	40.2%
39357	TRAVELERS INSURANCE CO THE	24	11	54.2%	54.2%	63.8%
24678	ROYAL INDEMNITY CO	26	12	53.8%	53.8%	54.1%
40967	ST PAUL FIRE & CASUALTY INS CO	15	7	53.3%	53.3%	49.6%
14591	MILWAUKEE MUTUAL INS CO	13	7	46.2%	46.2%	52.9%

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SI	STORA ENSO NORTH AMERICA COR	9	5	44.4%	44.4%	44.8%
15393	WISCONSIN AMERICAN MUTUAL INS	7	4	42.9%	42.9%	68.1%
20281	FEDERAL INSURANCE CO	17	10	41.2%	41.2%	64.9%
26980	ROYAL INSURANCE CO OF AMERICA	10	6	40.0%	40.0%	37.7%
30104	HARTFORD UNDERWRITERS INS CO	5	3	40.0%	40.0%	40.5%
SI	WISCONSIN BELL INC	5	3	40.0%	40.0%	22.6%
19380	AMERICAN HOME ASSURANCE CO	13	8	38.5%	38.5%	45.9%
19429	INSURANCE COMPANY OF STATE OF	8	5	37.5%	37.5%	44.6%
SI	COUNTY OF MILWAUKEE	14	9	35.7%	35.7%	36.6%
19410	COMMERCE & INDUSTRY INS CO	9	6	33.3%	33.3%	59.4%
25682	TRAVELERS INDEMNITY CO OF CT T	6	4	33.3%	33.3%	59.4%
SI	CITY OF MADISON	10	7	30.0%	30.0%	39.5%
SI	TARGET CORP	7	5	28.6%	28.6%	45.9%
24791	ST PAUL MERCURY INS CO	4	3	25.0%	25.0%	44.8%
21873	FIREMANS FUND INS CO	22	17	22.7%	22.7%	37.0%
22918	AMERICAN MOTORISTS	10	8	20.0%	20.0%	26.4%
25879	FIDELITY & GUARANTY INS UNDERWR	6	5	16.7%	16.7%	25.7%
25887	UNITED STATES FIDELITY & GUARANT	16	14	12.5%	12.5%	41.7%
SI	GEORGIA PACIFIC CORPORATION	8	7	12.5%	12.5%	9.1%
20346	PACIFIC INDEMNITY CO	3	3	0.0%	0.0%	50.5%
41181	UNIVERSAL UNDERWRITERS INS CO	3	3	0.0%	0.0%	38.2%
<b>Totals for Group:</b>		<b>814</b>	<b>319</b>	<b>60.8%</b>	<b>60.8%</b>	<b>59.5%</b>

## Indicator 5: Promptness of Submitting Final Medical Reports - 1st Quarter 2003

### Small Size Insurers (Less than 85 Claims per year)

<u>NAIC</u>	<u>INSURER_NAME</u>	<u>Medicals due</u>	<u>Overdue</u> <u>Medical</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>3_yr</u> <u>percent</u>
13331	AMERICAN HARDWARE MUTUAL I	3	0	100.0%	100.0%	100.0%
25151	STATE FARM GENERAL INS CO	1	0	100.0%	100.0%	91.7%
20109	BITUMINOUS FIRE & MARINE INS CO	0	0	0.0%	0.0%	88.9%
SI	USF HOLLAND INC	6	1	83.3%	83.3%	87.0%
SI	TECUMSEH PRODUCTS COMPANY	2	1	50.0%	50.0%	86.7%
SI	COUNTY OF WASHINGTON	2	0	100.0%	100.0%	86.4%
SI	COUNTY OF DODGE	1	0	100.0%	100.0%	82.4%
SI	KIMBERLY-CLARK CORPORATION	5	1	80.0%	80.0%	81.7%
26662	MILWAUKEE CASUALTY INSURANC	4	0	100.0%	100.0%	79.2%
SI	COUNTY OF WINNEBAGO	0	0	0.0%	0.0%	79.2%
15377	WESTERN NATIONAL MUTUAL INS C	1	0	100.0%	100.0%	78.6%
SI	COUNTY OF SHEBOYGAN	2	0	100.0%	100.0%	77.3%
SI	TEXTRON INC	2	1	50.0%	50.0%	76.9%
SI	ILLINOIS TOOL WORKS INC	2	0	100.0%	100.0%	76.5%
11371	GREAT WEST CASUALTY CO	4	0	100.0%	100.0%	75.8%
SI	COUNTY OF DANE	2	0	100.0%	100.0%	75.7%
SI	MARTEN TRANSPORT LTD	8	4	50.0%	50.0%	75.3%
SI	STI HOLDINGS, INC	0	0	0.0%	0.0%	75.0%
20508	VALLEY FORGE INS CO	8	1	87.5%	87.5%	74.2%
SI	VOLLRATH COMPANY LLC	0	0	0.0%	0.0%	74.1%
25143	STATE FARM FIRE & CASUALTY CO	6	2	66.7%	66.7%	73.9%
SI	COUNTY OF JEFFERSON	3	1	66.7%	66.7%	71.4%
18767	CHURCH MUTUAL INSURANCE CO	1	0	100.0%	100.0%	70.7%
SI	JOURNAL SENTINEL INC	3	0	100.0%	100.0%	70.0%
SI	COUNTY OF OUTAGAMIE	0	0	0.0%	0.0%	68.8%
SI	FORT JAMES OPERATING COMPANY	0	0	0.0%	0.0%	68.8%
23280	CINCINNATI INDEMNITY CO	1	0	100.0%	100.0%	68.4%
23108	LUMBERMEN'S UNDERWRITING AL	2	1	50.0%	50.0%	68.1%
SI	HARNISCHFEGER CORPORATION	3	2	33.3%	33.3%	67.4%
SI	KRAFT FOODS NORTH AMERICA INC	0	0	0.0%	0.0%	67.2%
25658	TRAVELERS INDEMNITY COMPANY T	2	1	50.0%	50.0%	66.7%
SI	BENEVOLENT CORPORATION CEDA	7	2	71.4%	71.4%	66.1%
SI	COUNTY OF MANITOWOC	3	1	66.7%	66.7%	65.5%
SI	COUNTY OF ROCK	2	0	100.0%	100.0%	64.3%
21857	AMERICAN INSURANCE CO THE	1	0	100.0%	100.0%	64.3%
33600	L M INSURANCE CORP	2	2	0.0%	0.0%	64.1%
19704	AMERICAN STATES INS CO	1	0	100.0%	100.0%	63.9%
21865	ASSOCIATED INDEMNITY CORP	2	1	50.0%	50.0%	63.6%
SI	FEDERAL EXPRESS CORPORATION	4	2	50.0%	50.0%	63.0%
SI	CASE CORPORATION	2	1	50.0%	50.0%	60.0%
24422	LEGION INSURANCE CO	5	3	40.0%	40.0%	59.3%
SI	WISCONSIN ELECTRIC POWER COMP	3	3	0.0%	0.0%	58.3%
25615	CHARTER OAK FIRE INS CO	4	0	100.0%	100.0%	57.9%
22489	HIGHLANDS INSURANCE CO	0	0	0.0%	0.0%	57.1%
23582	HARLEYSVILLE INSURANCE CO	1	0	100.0%	100.0%	56.3%
28665	CINCINNATI CASUALTY CO THE	0	0	0.0%	0.0%	55.3%
14265	INDIANA LUMBERMENS MUTUAL IN	0	0	0.0%	0.0%	55.2%
14117	GRINNELL MUT REINSUR CO	4	2	50.0%	50.0%	54.2%
20397	VIGILANT INSURANCE CO	2	2	0.0%	0.0%	53.6%

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24880	FIRE & CASUALTY INS CO OF CT THE	1	0	100.0%	100.0%	53.3%
26247	AMERICAN GUARANTEE & LIABIL	10	4	60.0%	60.0%	52.8%
20427	AMERICAN CASUALTY CO OF READI	6	2	66.7%	66.7%	52.6%
33588	FIRST LIBERTY INS CORP THE	7	3	57.1%	57.1%	52.4%
25534	TIG INSURANCE CO	4	2	50.0%	50.0%	52.2%
24112	WESTFIELD INSURANCE CO	3	1	66.7%	66.7%	51.9%
19690	AMERICAN ECONOMY INS CO	1	0	100.0%	100.0%	51.4%
21040	FREMONT INDEMNITY CO	0	0	0.0%	0.0%	50.2%
27855	ZURICH AMERICAN INS OF IL	4	3	25.0%	25.0%	50.0%
SI	COUNTY OF LA CROSSE	2	1	50.0%	50.0%	50.0%
14516	HARLEYSVILLE LAKE STATES INS C	1	1	0.0%	0.0%	50.0%
SI	COUNTY OF WALWORTH	0	0	0.0%	0.0%	50.0%
SI	DELPHI CORPORATION	0	0	0.0%	0.0%	50.0%
10545	FREMONT CASUALTY INSURANCE	0	0	0.0%	0.0%	50.0%
24732	GENERAL INSURANCE CO OF AMERI	0	0	0.0%	0.0%	48.5%
29424	HARTFORD CASUALTY INS CO	1	1	0.0%	0.0%	48.3%
42650	ONEBEACON MIDWEST INS CO	1	1	0.0%	0.0%	47.8%
25135	STATE AUTOMOBILE MUTUAL INSU	0	0	0.0%	0.0%	47.6%
SI	KWIK TRIP INC	3	3	0.0%	0.0%	47.4%
SI	LAND O LAKES INC	4	3	25.0%	25.0%	46.9%
SI	ALLEN-BRADLEY COMPANY LLC	3	0	100.0%	100.0%	46.8%
SI	KOHL'S FOOD STORES INC	5	4	20.0%	20.0%	46.4%
21113	UNITED STATES FIRE INS CO	3	2	33.3%	33.3%	45.5%
19801	ARGONAUT INS CO	1	0	100.0%	100.0%	45.5%
18023	STAR INSURANCE CO	1	1	0.0%	0.0%	44.4%
SI	DEPT OF TRANSPORTATION	1	0	100.0%	100.0%	43.6%
22292	HANOVER INSURANCE CO THE	4	2	50.0%	50.0%	43.1%
SI	J C PENNEY CORPORATION INC	3	1	66.7%	66.7%	42.9%
24775	ST PAUL GUARDIAN INS CO	2	1	50.0%	50.0%	42.1%
37273	FIREMANS FUND INS CO OF WI	1	1	0.0%	0.0%	41.7%
13439	PARTNERS MUTUAL INS CO	4	3	25.0%	25.0%	41.5%
21261	ELECTRIC INSURANCE CO	3	1	66.7%	66.7%	40.0%
21105	NORTH RIVER INS CO THE	0	0	0.0%	0.0%	40.0%
14176	HASTINGS MUTUAL INS CO	4	2	50.0%	50.0%	39.4%
33006	AMERICAN PHYSICIANS ASSURANC	2	0	100.0%	100.0%	38.5%
10502	MERIDIAN CITIZENS MUTUAL INSU	0	0	0.0%	0.0%	38.1%
21180	SENTRY SELECT	1	1	0.0%	0.0%	36.4%
SI	KMART CORPORATION	3	1	66.7%	66.7%	34.8%
10804	CONTINENTAL WESTERN INS CO	5	1	80.0%	80.0%	34.7%
SI	CONSOLIDATED PAPERS INC	0	0	0.0%	0.0%	34.6%
SI	EMERSON ELECTRIC COMPANY	5	4	20.0%	20.0%	34.0%
36919	HAWKEYE SECURITY INS CO	4	1	75.0%	75.0%	33.3%
SI	RIPON FOODS INC	2	0	100.0%	100.0%	33.3%
45934	AMERICAN COMPENSATION	1	0	100.0%	100.0%	33.3%
SI	INTERNATIONAL PAPER COMPANY	4	4	0.0%	0.0%	30.8%
19356	MARYLAND CASUALTY CO	5	4	20.0%	20.0%	30.0%
20621	ONEBEACON AMERICA INSURANCE C	4	1	75.0%	75.0%	30.0%
19038	TRAVELERS CASUALTY & SURETY C	4	3	25.0%	25.0%	29.4%
22667	ACE AMERICAN INSURANCE CO	1	0	100.0%	100.0%	28.6%

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37478	HARTFORD INSURANCE CO OF THE M	0	0	0.0%	0.0%	27.0%
24732	PENNSYLVANIA GENERAL INSURAN	1	1	0.0%	0.0%	25.0%
29785	NN INSURANCE CO	0	0	0.0%	0.0%	25.0%
20699	ACE PROPERTY AND CASUALTY IN	1	1	0.0%	0.0%	23.7%
SI	COUNTY OF BROWN	3	2	33.3%	33.3%	23.1%
SI	COUNTY OF WAUKESHA	2	1	50.0%	50.0%	20.0%
SI	WISCONSIN PUBLIC SERVICE CORP	2	2	0.0%	0.0%	20.0%
24074	OHIO CASUALTY INS CO	1	1	0.0%	0.0%	20.0%
20613	AMERICAN EMPLOYERS INS CO	1	0	100.0%	100.0%	19.0%
SI	CONAGRA DAIRY FOODS COMPANY	3	3	0.0%	0.0%	13.3%
19828	ARGONAUT MIDWEST INS CO	0	0	0.0%	0.0%	11.1%
<b>Totals for Group:</b>		<b>255</b>	<b>109</b>	<b>57.3%</b>	<b>57.3%</b>	<b>54.1%</b>